

Fire Eater saves 150 workdays a year on certification documents

A Danish manufacturer of fire suppression systems automated certificates and digital signatures out of Dynamics 365 Finance and Operations with InterformNG2.



INDUSTRY

Manufacturing

BUSINESS AREA

Fire suppression systems

COUNTRY

Denmark

ERP

Dynamics 365 F&O



Customer overview

Fire Eater is a Danish manufacturing company specialising in fire suppression system advanced fire-extinguishing systems built on Inergen® technology. Their solutions are trusted globally for delivering safe, reliable, and sustainable fire suppression within 40 seconds. Operating in a highly regulated safety industry, the company manages a significant volume of compliance documentation and certifications that must meet strict regulatory requirements. Fire Eater runs Microsoft Dynamics 365 Finance & Operations as its core ERP platform.

The challenge

Handling certifications and compliance documents is central to Fire Eater's operations but managing these outputs within standard Dynamics 365 F&O had become

inefficient. Certificates and documents required secure digital signatures and needed to be verifiable by authorities, yet producing and maintaining them relied heavily on manual effort and developer involvement.

Fire Eater needed a reliable way to generate compliant documents, ensure they reached the correct customers and authorities, and reduce the time spent maintaining layouts and templates, without compromising accuracy or security.

The project

Fire Eater implemented InterformNG2 together with the AdvancedPDF module, using its EmbeddedPDF functionality to manage digital signatures and automate document flows directly from Dynamics 365 F&O.

InterformNG2 now generates print outputs, emails customer documents, and updates SharePoint automatically. Certificates, certificates of origin, packing slips, and other key documents are produced through a unified and secure process. Implementation was completed efficiently, allowing Fire Eater to begin optimising daily operations soon after.

"Interform processes the data, generates the output, and ensures that SharePoint is automatically updated in the process," says Jesper Løwe, IT Coordinator at Fire Eater.

The results

The impact has been significant, with measurable improvements across the organisation:

- 80% reduction in time spent on document changes - updates that once required six hours of developer time can now be completed internally in less than 30 minutes.
- Faster document delivery - new templates move from concept to print in about a week, compared to more than a month previously.
- Streamlined layouts - standardised formats simplify setup and reduce time spent configuring individual documents.

- 150 workdays saved annually - automating the certification workflow will free up approximately three days a week for a quality-assurance employee, enabling them to focus on core responsibilities.

Looking ahead

Fire Eater continues to expand its use of InterformNG2 and plans further automation initiatives, including full automation of certificate distribution. With more manual processes set to be eliminated, the company expects even greater efficiencies and improved control over documentation flows.

IN THE CUSTOMER'S WORDS

"Creating new workflows and documents is incredibly simple, saving both time and money. The investment has paid off – through direct savings and indirect benefits. I would recommend the Interform OMS setup we use without hesitation."

Jesper Loewe, IT Coordinator, Fire Eater



Talk to Interform about your ERP output

Tell us which ERP you run and what you need out of it. We will show you what InterformNG2 does with your own documents, not a demo set.

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